

Salary:

\$18/hr. + tips which average an additional \$5-\$9/hr.

Schedule:

Full-time Hours Available

About Elephants

A locally owned company since 1979, Elephants Delicatessen pioneered the gourmet food industry in the Pacific Northwest and now has six Portland-metro area retail locations and a busy catering company, all serving great local foods prepared from scratch. A certified B Corporation, Elephants Delicatessen prides itself on sustainable practices and voluntarily meets a higher standard of transparency and accountability, using the power of business as a force for good.

About the job

We are looking for a leader. Someone who takes initiative and has a can-do spirit. We seek a warm, friendly person who knows their way around an espresso machine, but also knows how to stay cool in challenging situations. You should know how to make a schedule, balance a cash drawer, and coach employees to be their best. We count on our managers to keep our employees happy and productive, so your dependability will be crucial.

This position is located in a very busy airport setting - you must be able to work in this specialized atmosphere. You must also be able to work any/all days/shifts as necessary. As a member of our Herd, you will get free lunch, fun co-workers, and an upbeat work environment (not to mention some other great benefits and perks)!

***This position requires an extensive TSA background check**

We are looking for an experienced assistant manager who can:

- Perform store opening and/or closing procedures and guidelines in an accurate and efficient manner.
- Anticipate and order all food/supplies needed and assures availability.
- Ensure all Health Department standards are met at all times, monitor breaks, check stations, and assist as needed.
- Support a team through leadership and delegate tasks within your level of authority.
- Provide outstanding customer service and high quality products.
- Ensure adequate staffing, if needed.
- Maintain regular presence on the floor.
- Train and educate staff on product knowledge.
- Maintain presentation and display of all products on the floor.

Ideal candidate will also have:

- Food, candy, and display knowledge.
- Retail or restaurant leadership experience
- Customer service experience
- Excellent communication and conflict resolution skills with both staff and customers.
- Critical thinking skills to troubleshoot in emergency situations.
- Must enjoy “people contact” and be oriented toward excellent customer service.
- Engages in product knowledge.
- Enjoys teaching and passing on knowledge and mentoring others.
- Comfort making schedules and supervising a team of about 15 people.
- Is thorough and organized.

Elephants Delicatessen is committed to fostering, cultivating, and preserving a culture of diversity and inclusion.

What we offer:

- Paid vacation and sick time
- Kaiser Medical coverage, with alternative care as a bonus (acupuncture, chiropractic, massage therapy, etc.)
- Dental, FSA (Flexible Spending Accounts), and 401k with 4% company match
- Tuition reimbursement for up to \$10,000 and up to a 4% match* on student loan repayments
- Training that will fast track your culinary/hospitality career
- Free counselling and financial services
- Opportunities for advancement
- Discounts on our delicious made-from-scratch food
- Pet insurance
- Chance to win employee raffles
- Discounts at Sketchers, Shoes for Crews, Verizon, Sprint, select B Corporations, and many more
- A commitment to inclusion, diversity, community involvement, employee well-being, and environmental protection